



KORTH & SHANNAHAN PAINTING CUSTOMER BILL OF RIGHTS

FOR PAINTING AND CARPENTRY COMPANIES

- We guarantee our customers will receive honest and ethical service.
- We will treat our customers the way we would like ourselves and our families to be treated.
- We will deliver our customers a firm, fixed quote within 48 hours so we can get started on their painting project while protecting them from unknown costs and price changes.
- Once our customer has accepted their quote, we will begin painting within 6 weeks* - and we'll start and finish on time, every time. No need to worry about when and how their project will get started and completed.
- We guarantee our crew will be painting onsite every day until the project is complete.*
- We will provide daily communication via phone, text or email to keep the customer informed about the status of the job.
- We will work around our customer's schedule, so they won't need to be forced out of their home or office to allow us to paint. We do what is convenient for our customers.
- All of our painters will be fully background checked, will be easily identified with a company uniform, will not be allowed to smoke on customer's property, and will be strictly prohibited from using profanity.
- We will provide our customers with our proof of insurance.

** Depending on weather and customer's preferences*